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Zipcar cancellation policy

1 Open the Phone Phone app. Tap the phone app or dial you usually use for phone calls. 2 Type 1-866-494-7227 into your phone. This is the zipcar line number for users. [1] 3 Press the Call button. This is usually a phone-shaped icon at the bottom of the screen. That's what they'll call Zipcar. 4 Press 1 when prompted. That means you're the current buyer with Zipcar. On some phones 1, you'll first need to tap a keyboard or similar icon before you can display the keyboard on the screen. 5 Enter your phone number when prompted. It has to be the phone number in your Zipcar account. 6 Enter your date of birth if prompted. If you're asked about your date of birth, enter it in MMDDYYYY format (e.g. 7 Wait for a Zipcar representative to answer your call. You may need to provide more information or wait for your call to be accepted before you can talk to the real person, so follow any instructions spoken. 8 Clear all account details requested by the Representative. You'll probably need to find your email address and answer the security question. 9 You firmly state that you want to close your account. Tell your dealer that you no longer need Zipcar's services and would like to close your account. It helps to tell a representative that you moved out of the supported Zipcar area. 10 Hold that you want to close your account when prompted. As with most subscription-based services, your representative will ask several times if you want to keep your account open for the month off, if you're sure you want to close your account and/or if there's anything they can do to keep your account open. Make sure you stick to your original statement. 11 Wait for the representative to tell you that your account has been closed. After a representative finally closes your account, they'll tell you that the account has been closed. At this point, you should no longer be charged for membership. You'll probably receive an email closing to your Zipcar account email address. Keep this email handy as evidence in case you are accidentally charged. Add a new question How to complete a zipcar trip? WikiHow Staff Editor Staff Answer This response was written by one of our trained teams of researchers who confirmed it for accuracy and comprehensiveness. First, find a legal drop-off place in the Zipcar zone and park the car, putting the keys in the glove compartment. Then tap End of Journey to finish booking and lock your car. Sometimes you may find that there is no network coverage; if this happens, put a zipcard on the reader and it will complete the journey. (Source: Zipcar) Question How much is zipcar membership? WikiHow Staff Editor Staff Answer This response was written by one of our trained teams of researchers who confirmed it for accuracy and comprehensiveness. Prices will change over time, so it is not possible to respond with a specific price. Instead, keep in the cut that Zipcar has options to pay monthly or membership fee (plus registration fee for new members). There is also an hourly rates and daily rates. To get the exact cost, go to the Zipcar website and check the pricing section. Question How to delete your Ziprecruiter account? WikiHow Staff Editor Staff Answer This response was written by one of our trained teams of researchers who confirmed it for accuracy and comprehensiveness. You can cancel by phone (see ziprecruiter website for contact number), from 6 a.m. to 6 p.m. every day. To avoid higher billing, cancel your account before your billing date. You can also cancel online by logging into your account and tracking delete queries. Question Can I cancel Zipcar? WikiHow Staff Editor Staff Answer This response was written by one of our trained teams of researchers who confirmed it for accuracy and comprehensiveness. Yes, you can cancel your zipcar reservation using the Zipcar mobile app or online (go to My Account = > My Reservations). It can be cancelled for up to 30 minutes after booking at no cost or in the specified timeframes before travelling at no cost. If you do not meet the time frame, you will have to pay the full cost of the cancelled booking. If you want to cancel your account, see the details in the article above. (Source: Zipcar) The Zipcar question has already charged me an annual fee, but I only used it for a month. Will Zipcar refund the rest of the service charge? Your membership will end at the end of the time you paid, no matter when you cancel. Unfortunately, they don't pay back the money for it. Question What to do if I cancel the service but they still charge my bill? First, you should call the company that still charges you. If they can't or won't solve the problem, call your bank and tell them you're wrong or even falsely accused, depending on how serious or deliberate the billing issues are. Question Is there an account cancellation fee with Zipcar? no. They do not charge you any fee for cancelling your account. Your service ends at the end of the current time you paid for. Ask a question, thank you! Thank you! Thank you! ^ JL This article was written by Jack Lloyd. Jack Lloyd is a technology writer and editor for wikiHow. He has more than two years of experience writing and editing technology-related articles. He's a technology enthusiast and English teacher. This article has been viewed 225,918 times. Co-authors: 7 Updated: July 9, 2019 Views: 225,918 Categories: Zipcar Print Send fan mail to creators Thank all authors for creating a page that has been read 225,918 times. Effective: June 1, 2020 By joining Zipcar, the member agrees to pay Zipcar the costs, fees, fees and expenses specified in the Agreement, including specifically and without limitation those specified in this Schedule. The following are not exhaustive and may be subject to other specific charges, costs and charges. The Parties agree that these fees are an actual assessment of costs likely to be incurred by zipcar in the event that a member takes any of the actions described herein, and any fees may be subject to changes at zipcar's discretion. Capitalized terms used in this Schedule have the same meaning assigned to such terms in the Agreement. \$50 (\$50 CAD) per late hour or any portion, up to a maximum of \$150 (\$150 CAD) upon late return. A. All fees will be cancelled or refunded for a booking (i) less than 8 hours cancelled or changed 3 hours or more before the start of the booking or (ii) 8 hours or longer cancelled or shortened 24 hours or more before the start of the booking. B. For a cancelled booking of less than 8 hours, if you cancel or shorten it less than 3 hours before it is scheduled to start, you will be required to pay the full amount of the original booking (part of which may appear in your account as a cancellation or change fee, and part of which may appear as a usage fee). C. For a booking of 8 hours or more, if you cancel less than 24 hours before it is scheduled to start, you will be obliged to pay the full amount of the reservation, up to the maximum amount of one daily rate (part of it may appear in your account as a cancellation or change fee, and part of it may appear as a usage fee). D. For a booking of 8 hours or more, if you shorten your booking less than 24 hours before it is scheduled to start, you will be required to pay actual usage plus a cancellation or change fee equal to the remaining portion of the original booking, with the cancellation/change fee limited to one daily rate (part of it may appear in your account as a cancellation or change fee, and part of it may appear as a usage fee). E. In addition, members will be charged an agent booking fee of \$3.50 for bookings, extensions or cancellations made by a member service representative, rather than through a website, smartphone or our automated telephone system, except in the schedule of services for members with disabilities. If you are involved in an incident, you will be charged the maximum amount of compensation for damages unless you have purchased A DFW. Damages are subject to change at Zipcar's discretion. See the pricing schedule that applies to your ride plan for the current maximum damages. Please note that, as provided for in Section 5.1 of the Agreement, a Member may be liable for any applicable damages and costs, including those exceeding the applicable damages, arising from the fact that the Member has not complied with the provisions of the Agreement. For each zipcar violation, members may be charged a general fee of up to \$150 (\$165 CAD) per violation. In addition, the representative may be charged any internal or external zipcar costs (including all repair and refund costs, loss of use costs, legal fees, including, without limitation, attorney's fees) (a) a visit to the vehicle is necessary for breach of the Rules or otherwise as a result of the actions of the member or (b) due to any other failures of the member to comply with any provision of the Contract or The Rules, other than those Rules for which the fee or compensation specifically provided for in the Agreement is determined. Without limiting generality by waiving, you will be charged a fee for any surveillance, omission or negligence on your part that inconvenience Zipcar or other members, such as returning a vehicle with less than a quarter of a gas tank, returning the vehicle in a state that requires additional cleaning, failure to return or loss of vehicle keys, failure to install the headlights of the vehicle, failure to turn on the electric vehicle at the end of the booking, causing or allowing damage to the vehicle requiring the repair or cleaning of such a vehicle (internal or external), returning the vehicle to the wrong place or leaving the car in restricted parking zones, failure to pay for a parking ticket, failure to advise Zipcar on any theft, vandalism or damage relating to the vehicle, etc. Members who charge such costs are entitled to a list of costs per itemised. Members may be charged estimated costs until final repair. By joining Zipcar on January 1, 2017, the member agrees to pay Zipcar the costs, fees, fees and expenses specified in the Agreement, including specifically and without limitation those listed in this Schedule. The following are not exhaustive and may be subject to other specific charges, costs and charges. The parties agree that these fees are an actual estimate of the costs likely to be incurred in zipcar in the event that a member takes any of the actions described here. Capitalized terms used in this Schedule have the same meaning assigned to such terms in the Agreement. \$50 (\$35 CAD) per late hour or any portion, up to a maximum of \$150 (\$105 CAD) upon late return. A. All fees will be cancelled or refunded for a booking (i) less than 8 hours cancelled or changed 3 hours or more before the start of the booking or (ii) 8 hours or longer cancelled or shortened 24 hours or more before the start of the booking. B. For a cancelled booking of less than 8 hours, if you cancel or shorten it less than 3 hours before it is scheduled to start, you will be required to pay the full amount of the original booking (part of which may appear in your account as a cancellation or change fee, and part of which may appear as a usage fee). C. For a booking of 8 hours or more, if you cancel less than 24 hours before it is scheduled to start, you will be obliged to pay the full amount of the reservation, up to the maximum amount of one daily rate (part of it may appear in your account as a cancellation or change fee, and part of it may appear as a usage fee). D. To book for 8 hours or more, if you shorten Less than 24 hours before the start, you will be obliged to pay the actual use plus a cancellation or change fee equal to the remaining portion of the original booking, with the cancellation/change fee limited to one daily rate (part of it may appear in your account as a cancellation or change fee, and part of it may appear as a usage fee). E. In addition, members will be charged an agent booking fee of \$3.50 for bookings, extensions or cancellations made by a member service representative, rather than through a website, smartphone or our automated telephone system, except in the schedule of services for members with disabilities. If you are involved in an incident, you will be charged the maximum amount of compensation for damages unless you have purchased A DFW. Damages are subject to change at Zipcar's discretion. See the pricing schedule that applies to your ride plan for the current maximum damages. Please note that, as provided for in Section 5.1 of the Agreement, a Member may be liable for any applicable damages and costs, including those exceeding the applicable damages, arising from the fact that the Member has not complied with the provisions of the Agreement. For each zipcar violation, members may be charged a general fee of up to \$150 (\$165 CAD) per violation. In addition, the representative may be charged any internal or external zipcar costs (including any repair and recovery costs, loss of use costs, legal fees, including, without limitation, attorney's fees) (a) any time a visit to a vehicle is required as a result of a violation of the Rules or otherwise as a result of the actions of the member or (b) for any other omission by the member to comply with any provision of the Agreement or Rules, other than those Rules for which compensation or compensation is determined specifically provided for in the Agreement. Without limiting the generality of waivers, you will be charged a fee for any supervision, omission or negligence on your part that inconvenience Zipcar or other members, such as returning a vehicle with less than a quarter of a gas tank, returning the vehicle in a condition that requires additional cleaning, failure to return or lose the vehicle keys, indefinite headlights of the vehicle, failure to turn on the electric vehicle at the end of the reservation, causing or allowing damage to the vehicle requiring repair or cleaning of such a vehicle (internal or external), returning the vehicle to the wrong place or leaving the car in restricted parking zones, failure to pay for a parking ticket, failure to advise Zipcar on any theft, vandalism or damage relating to the vehicle, etc. Members who charge such costs are entitled to a list of costs per itemised. Members may be charged estimated costs until final repair. Repair.